Dear Bondholder

FSCS Questionnaire

As referenced in the recent progress report issued by the joint administrators, the FSCS are keen to collate as many questionnaires from Bondholders as possible and currently have received responses from just over 50% of the Bondholder population. The FSCS are using the information contained in the completed questionnaires as part of the information matrix upon which they are basing their analysis as regards potential Bondholder compensation. To access the FSCS questionnaire, please click on the following link: https://www.fscs.org.uk/failed-firms/lcf-questionnaire/.

Joint Administrators' Remuneration

The joint administrators wish to make the Bondholders aware that an independent fee assessor will be appointed on behalf of the Creditors' Committee, for the purpose of providing advice and guidance to the Committee in respect of the quantum and reasonableness of the joint administrators' remuneration. The fee assessor will be a duly qualified insolvency practitioner who has experience in dealing with large, complex cases, similar to this administration. The formal process of engaging the fee assessor is underway and the Creditors' Committee is actively participating in the appointment. It is expected that the fee assessor will be in place within the next few weeks.

By way of reminder, no remuneration has been drawn by the Joint Administrators in respect of their pre and post administration fees to date.

Changes to personal details

Should Bondholders need to update their personal details (i.e. change of address etc.), please contact the Joint Administrators by email

at: <u>londoncapital@smithandwilliamson.com</u>. The joint administrators have already received numerous such requests, which are all being dealt with. Due to the volume of correspondence, the team do not, as a matter of course, notify Bondholders that their request has been facilitated and Bondholders should presume that their change of contact details have been processed.

Similarly, in the sad circumstances of a deceased Bondholder, the next of kin, executor or solicitor representing the Bondholder's estate should contact the administrators' team by email and further instruction will then be provided as regards future correspondence relating to the deceased Bondholder's estate.

Kind regards

The Joint Administrators

The affairs, business and property of the Company are being managed by the administrators Finbarr O'Connell, Adam Stephens, Colin Hardman and Henry Shinners who act as agents of the Company and without personal liability. Finbarr O'Connell, Adam Stephens, Colin Hardman and Henry Shinners are licensed as insolvency practitioners in the UK by the Institute of Chartered Accountants in England and Wales. Further information regarding the administration can be found at the joint administrators' webpage: <u>www.smithandwilliamson.com/london-capital</u> London Capital & Finance Plc is incorporated in England and Wales under the Companies Act 2006 with registered number 08140312. The Company is authorised and regulated by the Financial Conduct Authority with FRN 722603.

The Fair Processing Notice in relation to the General Data Protection Regulation can be accessed at https://smithandwilliamson.com/rrsgdpr Should you wish to be supplied with a hard copy, free of charge, please contact Smith & Williamson's offices.

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