

## CUSTOMER CLAIM FORM - INDIVIDUAL ACCOUNTS

Monevium Ltd (in Special Administration) – (“the Company”)  
Date of Special Administration – 18 June 2026

1. CUSTOMER INFORMATION	
Surname:	
First name:	
Nationality:	
Residential address:	
How long have you lived here:	
Passport number:	
Tax residence:	
Purpose of payment services account with Monevium Ltd:	

2. CONTACT DETAILS	
(Please provide up to date contact details should we require any additional information)	
Postal Address:	
Email*:	
Telephone Number (please include country code):	
Mobile number (please include country code):	

*\*Unless stated otherwise, we will use the above email address as the preferred method for receiving communications from the joint special administrators.*

### 3. FUNDS HELD ON YOUR BEHALF

(Please confirm details of the accounts you held with Monevium Ltd and the amount of funds you believe remain due to you so we can check this with the Company's records)

Account Name:	
Account Number(s)	
Amount(s) held (in EURO)	
Detail any document by reference to which the debt can be substantiated (including statements and date of statement(s))	
Statement(s) enclosed	(please tick to confirm)
Details of how and when the debt was incurred (include details of all relevant contracts entered into with Monevium Ltd)	
Details of any security held, the value of the security and the date it was given	

### 4. BANK ACCOUNT DETAILS

(Please provide details of the bank account(s) to where funds should be returned, subject to all requisite identification, sanction and anti-money laundering checks being complete)

Bank Name:	
Account Name:	
Account Number:	
Sort Code:	
Account Currency:	
IBAN (for international account only)	
SWIFT/BIC (for international account only)	

Intermediary Bank (if applicable)	
Bank Statement enclosed (to assist with early verification)	(please tick to confirm)

## 5. DECLARATION

*By signing this form, I confirm that I am authorised to do so on behalf of the customer named at section 1. I confirm that the information in this application is accurate and complete to the best of my knowledge and belief.*

Customer or Customer Representative Signature:	
Name:	
Capacity (in which you are authorised to sign if signing as a Customer Representative):	
Address of person signing if different from (1.) above	
Date:	

Please return the completed form and supporting documentation by:

Email: [monevium@swgroup.com](mailto:monevium@swgroup.com) ; or

Post: Monevium Ltd (in special administration), c/o S&W Restructuring, 45 Gresham Street, London, EC2V 7BG

Adam Stephens and Christopher Allen of S&W Partners LLP, 45 Gresham Street, London, EC2V 7BG, were appointed joint special administrators ("JSAs") of the Company 18 June 2026. The JSAs act and contract as agents of the company without personal liability.

Adam Stephens and Christopher Allen are both licensed as insolvency practitioners in the UK by the Institute of Chartered Accountants in England and Wales and are bound by the Insolvency Code of Ethics when carrying out all professional work relating to an insolvency appointment, a copy of which can be found at: <https://www.icaew.com/regulation/insolvency/sips-regulations-and-guidance/insolvency-code-of-ethics>